

 South Dakota Public Utilities Commission

[CC99orders/includepgs/toplinks.htm]

[CC99orders/includepgs/sidelinks\_insidepg.htm]



**Commission Orders** | [previous page](#)

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**Consumer Com**

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**BEFORE THE PUE  
OF THE STA**

**IN THE MATTER OF THE COMPLAINT FILED BY I  
KIEFFER, STURGIS, SOUTH DAKOTA, AGAINST  
WEST COMMUNICATIONS, INC. REGARDING SE  
PROBLEMS**

On March 19, 1999, the South Dakota Public Utilities Kieffer, Sturgis, South Dakota (Complainant) against alleged that his service continues to be deficient, that that his phone service is not dependable for emerger

Pursuant to ARSD 20:10:01:08.01 and 20:10:01:09, i Commission shall determine if the complaint shows p or omission to go forward with the complaint.

A April 8, 1999, meeting, this matter was considered. telephone; however, he did submit a facsimile letter t complaint. Commission Staff recommended a finding

The Commission finds that it has jurisdiction over this 14.1, 49-31-3, 49-31-7, 49-31-7.1, 49-31-11, 49-31-6 20:10:01:09. The Commission voted unanimously to TC98-176, a case which is pending and involves the consolidation, Complainant will be provided an oppor therefore

ORDERED, that pursuant to ARSD 20:10:01:09, the unreasonable act, rate, practice, or omission and tha shall file with the Commission its answer in writing wi

ORDERED, that this docket shall be consolidated wit opportunity for a hearing on this complaint.

Dated at Pierre, South Dakota, this 14th day of April,

**CERTIFICATE OF SERVICE**

The undersigned hereby certifies that this document has been served today upon all parties of record in the docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelope with charges prepaid thereon.

By: \_\_\_\_\_

Date: \_\_\_\_\_

(OFFICIAL SEAL)

BY ORDER OF THE COMMISSION:

\_\_\_\_\_  
JAMES A. BURG, Chairman

\_\_\_\_\_  
PAM NELSON, Commissioner

\_\_\_\_\_  
LASKA SCHOENFELDER,  
Commissioner

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